



**American
Red Cross**
Cincinnati Region

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Cincinnati, Ohio 45207
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October 24, 2011

Mr. Reed Tarkington
43 New Garver Rd
Monroe, Oh 45150

Dear Reed,

I would like to commend Chris Bens for the job he did as our commissioning agent for the new American Red Cross Headquarters and Disaster Operations Center. He was able to identify and present a solution to several design flaws with our HVAC systems. The information he provided was always thorough and easily understood by our building maintenance staff. He consistently responded in a timely manner if we needed answers to additional questions. Overall, he did a fine job commissioning our building.

Steve Moeggenberg
Director, Facilities & Logistics
American Red Cross
Greater Cincinnati-Dayton Region
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Cincinnati, Oh 45207



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